



BOONE COUNTY
UPWARD MOBILITY

Housing Access and Support Alliance Minutes
September 2, 2026, 3:00pm – 4:00pm
Love Columbia (1209 E Walnut, Columbia, MO) and via [Zoom](#)

Meeting Objective: Finalize housing provider survey and approve the messaging for survey distribution

Attendees: Tionna Lawson (Voluntary Action Center (VAC)), Lori Acton (Love Columbia (LC)), Carter (Public Health and Human Services (PHHS)), Charlie Almandinger (LC), Megan McKinzie (VAC), Syndey Macaluso (VAC), Gina Jenkins (Boone County Community Services ((BCCSD)), Enola-Riann White (BCCSD)

1. Welcome
 - a. Gina opened the meeting and had everyone introduce themselves.
2. Partner updates
 - a. Carter Stephens (PHHS) shared the Homelessness Strategic Plan is well underway with community meetings will be completed by September 11. The next step will be data walk for steering committee, with a goal of completing the plan by December. There are no Balance of State updates. The Boone County Coalition to End Homelessness is working out if referrals will continue to occur at Project Homeless Connect or if they will happen at the regional level.
 - b. Lori Action (LC) shared the upcoming Rent Well class on September 26th from 8:30 – 12:30 at the ROC.
 - c. Tionna Lawson (VAC) shared that Tuesday Oct 6th is last day for families to sign up for the Holiday program.
3. Meeting format
 - a. The workgroup discussed whether to maintain monthly meetings, meet every other month, or wait until the survey results clarify the workgroup's needs.
4. Housing Provider Survey
 - a. The workgroup reviewed the final draft of the survey. Refinement of the survey included keeping the question regarding tenant barriers open while removing the word "top"; editing language about tenant challenges, support, and housing resources. The workgroup also revised the closing question to offer resource information keeping contact details optional and added an open field for additional comments.
 - b. The workgroup reviewed email language and discussed the final distribution strategy. Enola will contact Leigh Kottwitz for her to distributed via the Office of Neighborhood Services. After about one week, workgroup members will be contacted to share/distribute the survey link to their housing provider contact lists.
5. Next Steps
 - a. BCCSD will monitor the survey responses and share with the workgroup to inform if the group will meet in October.
6. Closing
 - a. Gina closed the meeting thanking everyone for their work on the survey.

Next Workgroup Meeting:

September 2, 2026, 3:00 pm – 4:30pm Love Columbia (1209 E Walnut, Columbia MO) and via Zoom

**Upward Mobility is an initiative of the Boone County Community Services Department
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