



BOONE COUNTY
UPWARD MOBILITY

Housing Access and Support Alliance Agenda

July 1, 2026, 3:00pm – 4:00pm

via [Zoom](#)

Attendees: Lori Acton (Love Columbia), Bronwyn Miller (Doorways), Becca Westhues (VAC), Tionna Lawson (VAC), Onni Flint (Central Missouri Community Action (CMCA)), Andrew Grabau (William Guitar Little Foundation), Julie Schupp (Citizen), Enola-Riann White (Boone County Community Services Department (BCCSD)), Gina Jenkins (BCCSD)

Meeting Objective: Finalize housing provider survey and approve the messaging for survey distribution

1. Welcome

2. Follow up from last meeting

The workgroup has been developing the landlord engagement survey and is now finalizing its purpose, documenting actions taken, and preparing for distribution. Enola shared updated for the Office of Neighborhood Services Coffee with Code Enforcement. Attendees identified poor rental history, pets, and costs as the primary barriers to approving applicants. They also expressed interest in resources such as risk mitigation funds, lease language assistance, renter education for high school students, program schedules, and clear points of contact for organization so they can communicate issues.

3. Partner updates

- Onni Flint shared (Central Missouri Community Action (CMCA)) the Housing Choice Voucher waitlist to open on July 6 in counties served. Application is available online at CMCA and this is just to join the waitlist and can apply with no set closing date but may close if number of people is high. This was Onni's last meeting as Boone County Community Organizer, she is leaving July 10 and job will be posted. CMCA also has a family success coach opening.
- Lori Acton (Love Columbia) shared the upcoming July 18 Saturday Rent Well 8:30am-12:30pm at the ROC coaching@lovecolumbia.org. Also the Bridge to Independence/Adulthood class will be held on Saturday August 22.
- Becca (VAC) shared upcoming moves to the Opportunity Campus for New Day (formerly Turning Point), Loaves and Fishes, and the Waypoint Shelter.

4. Review of survey questions

a. Discuss ranking exercise results

- The group reviewed the purpose of the ranking exercise, which was designed to narrow the list of survey questions and ensure the final survey focuses on the most relevant topics. Members discussed the use of "housing provider" versus "landlord" language to promote inclusivity and reduce stigma. Participants were directed to the shared document to review the ranking exercise results. It was also explained how responses and themes were analyzed and synthesized to refine the survey questions.

b. Review survey draft

- The group reviewed the survey goals, objectives, and current draft, including the themes represented by each question. Questions were organized into open- and closed-ended formats, with a goal of limiting the survey to no more than seven total questions, including approximately three open-ended

**Upward Mobility is an initiative of the Boone County Community Services Department
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questions. It was noted that the two questions discussed during the Coffee with Code Enforcement meeting correspond to Questions 1 and 3 in the draft. Members discussed combining those questions into a single open-ended question focused on relationship building, changing common barrier questions to a multiple-choice format, and revising the resource question to ask what resources and support housing providers would need to be willing to work with someone facing identified barriers. The group completed a second ranking exercise to help determine which questions best support the survey's goals.

- c. Approve final draft
 - The workgroup agreed to table final decisions on the closed-ended questions until the next meeting
- 5. Elevator Pitch - TABLED
 - a. Review draft language
 - b. Confirm messaging for use
- 6. Next Steps - TABLED
 - a. Survey launch timeline
 - b. Finalize responsibilities for distribution
 - c. Determine how results will be shared
- 7. Closing
 - a. The meeting closed with a reminder of the July 29th all workgroup meeting and the next HASA virtual meeting on August 5

Next Workgroup Meeting:

August 5, 2026, 3:00 pm – 4:00pm via Zoom